Mail In Redemption Instructions

When a player finds themselves with a non-taxable winning ticket for less than $3,000 and is unable to visit the Property Sportsbook or Property Casino Cage, they have the option to Mail-In the winning ticket for a check.

Players must mail the winning ticket to:

Twin Arrows Navajo Casino Resort

Attn: Cage Manager

22181 Resort Blvd., Exit 219, I-40

Flagstaff, AZ 86004

Player must submit the following items:

1. The winning ticket with the words – *MAIL PAY* – and the player's signature written on both sides of the ticket.
2. Player's email address and telephone number.
3. A self-addressed, stamped envelope.

Please allow ten (10) business days from receipt of ticket(s) for processing.

This ticket is a bearer instrument and subject to all applicable laws and regulations. The player is responsible for checking this ticket for accuracy, including the date and amounts shown, and must immediately notify Sportsbook personnel of any error. Tickets are invalid if illegible, altered, incomplete, and counterfeit, produced in error or fails any testing. The Property is not responsible for lost, stolen, or damaged tickets. The Property shall be discharged from any and all liability arising from or related to this ticket upon redemption of the first ticket presented with a valid bar code. The Property reserves the right, but is not obligated to, withhold validation and payment pending a determination whether the ticket has been stolen, lost, counterfeited, or duplicated or is otherwise valid. If a taxable ticket is received by the Property, it will be sent back to the player with instructions to redeem at the Casino Sportsbook or Casino Cage. Ticket(s) are valid for a period of three hundred and sixty-five (365) days from the settlement date of the last event, after which ticket(s) have no value.

Must be 21 or older to gamble. Gambling Problem? Call: 1-800-NEXTSTEP